

BOYD FLOTATION
“Limited” Warranty Dealer Exchange Program

Model	Full Replacement	50% Trade-In	20% Trade-In	10% Trade-In
Contura IV, Nova, Pomona, Star, Universe, York	0-12 months	13-36 months	37-60 months	N/A
Allegro, Blossom, Brighton, Contura V, Essex, Gallery Bronze, Horizon, Napa, Perfect Fit, Salinas, Solstice, Sontaire, Venus, Westwood, Windsor	0-24 months	25-84 months	85-120 months	N/A
Andromeda, Avon, Berkshire, Cambridge, Contura VII, Dreamscape, Flotation 2001, Jupiter, Kingsbury, Majestic, Mercury, Metropolis, Orion, Infinity, Neptune, Odyssey, Pacifica, Pasadena, Satellite, Saturn, Skyline, Sonoma, Starlight, Victoria, Willow, Milan	0-48 months	49-84 months	85-180 months	N/A
Bella, Borealis, Brianna, Camden, Cashmere Box Top, Celestial, Contura VIII, Equinox, Electra, Meridian, Prima, Pembroke, Quasar, Roma, Sausalito, Sophia, Tahoe, Tiburon, Twilight, Ventura, Warwick	0-60 months	61-84 months	85-240 months	N/A
Venice	0-120 months	N/A	N/A	N/A
Constellation III	0-24 months	N/A	N/A	25-Lifetime
Sunrise	0-12 months	N/A	N/A	13-Lifetime
Constellation VIII	0-48 months	N/A	N/A	49-Lifetime

Trade-In Value of Current Manufacturers Suggested Retail Price

In addition to the above, sales and use taxes, plus shipping and handling charges are the responsibility of the consumer. Consumer is required to deliver damaged product to the authorized dealer. This warranty applies to first time purchasers only and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under warranty revert back to date of original purchase for future warranty consideration.

Boyd Flotation or its authorized dealer can accept or reject warranty claims based on its findings. Bed limited warranty applies in normal residential use only. Boyd Flotation may make substitutions, as required, of materials, components, and sub-components of comparable value and utility.

This warranty assures that: Cover will remain serviceable and free of tears and runs. Edge tape stitching will not become defective. The foam wedges will not crumble, bow out or become deformed. The box foundation parts will stay intact and not break. It DOES NOT APPLY TO tears, punctures, or cuts caused by accidents, abuse, improper installation of components, or any negligence by the consumer or user. The vinyl mattress or tubes must be properly installed within the approved foam-supporting frame with an approved safety liner installed to meet the top edges of the foam frame. Approved water conditioner must be used (Approved means meeting the standards of the State of California.) Sub-components not manufactured by Boyd Flotation are warranted by their respected manufacturers and are not covered by this limited warranty. See sub-component warranties of mattress, heater, massage units, etc. The bed must be used on an approved metal frame or pedestal. Use of a mattress pad is also required.

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components damaged or stained by water spillage or Moisture.
2. Components subjected to abuse including abuse intended to simulate failure.
3. Damages caused by shipper, dealer, or installation crew or consumer.
4. Any part which merely exhibits wear yet functions essentially as new, including stretching of materials or stitching.
5. Boyd Flotation disclaims liability for any aspect of installation, and any inconvenience caused by a defective part of a component.
6. Because the consumer controls the end use and maintenance of the water-containing portion of this product, Boyd Flotation disclaims all liability for damages caused by use, misuse or over filling of this bed.
7. Tears, punctures, or any damages caused by improper installation, moving of the bed or use.
8. Failures attributed to improper design or function of associated waterbed components.
9. Staining, watermarks, and mildew are not manufacturers defects and are not warranted. (Note: any spillage of algacide or treated water may result in algacide stain reaction.)
10. Body Impressions 2" deep or greater on only one side.
11. Comfort Preference.
12. Bedding sold "as is" or Floor Model Units.
13. Fabric stains, soiling or burns.
14. Yellowing of the foam – this can occur naturally and does not effect the performance of the mattress.

To make a claim, return the defective part along with your original sales receipt to an authorized *Boyd Flotation* dealer. If there is not a dealer in your area, send a copy of the original sales receipt, the defective product along with a brief description of the problem to: Boyd Flotation, 2440 Adie Rd., St. Louis, MO, 63043. All items must be sent postage prepaid along with \$15.00 to cover the cost of shipping and handling for items that can be sent with UPS. All other items will be charged the actual freight cost. Repairs or replacement will be made at the company's option. This is the entire exclusive express limited warranty. The manufacturer neither makes nor is responsible for any other warranties, either expressed or implied, including those of retailing dealers. **Any and all liability for breach of warranty, as well as damages for incidental or consequential losses including but not limited to water damages, are expressly denied. *Warranty return is limited to only the single affected component***

BOYD FLOTATION, 2440 ADIE RD, ST. LOUIS, MO 63043